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The Montserrat Newsletter

JULY
2013

Montserrat Enters Medical Oncology

Hasn't the first half of the year flown by! During this time we continue to expand both geographically and across the breadth of Specialities.

Oncology

I am truly excited to announce that the Sunshine Coast Haematology & Oncology Clinic is joining Montserrat as of 1 July. For over a decade, Dr John Reardon and his wife Sandra have developed a truly unique patient centred care clinic for cancer patients and their families. The warmth of the clinic along with the care provided by Dr Hong Shue and Dr Sorab Shavaksha is truly first class. It is this approach that sees SHOC fit very much into the Montserrat ethos. Welcome to all SHOC Doctors, Nurses, Patients and their families as well as long-term referring GPs and supporters.

North Lakes

North Lakes continues to expand at a rapid rate with our Open Access Endoscopy Clinic seeing growing numbers of patients every week. We have been lucky enough to attract 5 very skilled Gynaecologists providing both consulting and procedural services, who are now working alongside the Monash IVF's Fertility clinic who are now celebrating some of their first pregnancies. This sees us now providing services to the women of North Lakes and surrounds most days. Additionally, our Knee Arthroscopy clinic with Dr Gamboa goes from strength to strength with his Friday clinic and Eye Surgery is expanding to 2.5 days per week.

Additionally, we welcome Dr Terrence Tan (Gastro) to our Indooroopilly and Gaythorne clinics, Dr Wallace Foster (Vascular), Dr Lata Sharma (Gynae), Dr Matine D'Arcy-Evans (Gynae), Dr Chris Lusink (Gen) and Dr Moemen Morris (Gynae) to North Lakes and Dr Andrew Broadhurst (Plastics) to Gaythorne.

I once again thank you for all of your support, suggestions and feedback.

Warm regards

Dr Peter Stephenson



MONTERRAT
—Haematology & Oncology—

Reminder Notice: Saturday Endoscopy Clinic

Our Indooroopilly Clinic is Open every Saturday and our 14 day promise applies. For more information visit www.montserrat.com.au or call: (07) 3833 6788

Specialist Profiles



Dr Terrence Tan – Gastroenterologist

Dr Tan graduated from the University of NSW in Sydney with his Bachelor of Medicine and Bachelor of Surgery. He then went on to further training in Gastroenterology and Hepatology in Perth, where he explored his interest in patients with chronic hepatobiliary disorders and liver failure, as well as aiding with the teaching of younger

physicians. Terrence commences with Montserrat at Indooroopilly and Gaythorne as of July this year with bookings and referrals made directly via Montserrat. Welcome Terry.

Bookings can be made by calling:
(07) 3833 6701.



Dr Lata Sharma – Gynaecologist

Dr Sharma has recently commenced seeing private patients at North Lakes and is making a big impact. Dr Sharma's immediate success is evident by those patients who can now have consultations close to home with surgical intervention being provided almost immediately in some instances. Dr Sharma has over 25 years of experience in Obstetrics & Gynecology having worked in district and in tertiary

hospitals, both overseas and in Australia. Dr Sharma obtained her FRANZCOG in 2000. In addition to being a full time clinician Dr Sharma has been actively involved in teaching & training IMG's, GP Diploma Obstetrics Trainees, RANZCOG Specialist Trainees.

Dr Sharma's bookings are handled directly via the hospital on
(07) 3859 0632.

Queensland Vasectomy Clinic

The Queensland Vasectomy Clinic services are available at Gaythorne and North Lakes Day Hospitals.

Bookings can be made by calling **(07) 3833 6766**



**Queensland
 Vasectomy
 Clinics**

For further information visit www.montserrat.com.au



Solomon Islands Endoscopy

By: Dr Mark Norrie

In January this year, I joined an ongoing training program assisting Doctors at the National Referral Hospital at Honiara in the Solomon Islands by teaching the techniques of Colonoscopy and Gastrosocopy, so that ultimately they may be able to work independently at a high level. Although the local Doctors are enthusiastic and naturally well skilled, their work is limited by lack of funding and equipment and poor facilities in an area vulnerable to natural disasters such as cyclones and tsunamis.

This delegation organized by American Vascular Surgeon Dr Eileen Natuzzi and locally by General Surgeon Dr Douglas Pikacha, enabled their local Doctors the chance to improve their endoscopy skills with the use of equipment donated by the United States. With limited resources, the National Referral Hospital in Honiara provides vital care for its half million population. I hope to continue my support by donating my time and taking additional drugs and equipment on future visits to this wonderful region.

Dr Norrie's practice is located at Montserrat's City and Indooroopilly clinics and he can be contacted on (07) 3833 6701.



Patient Recall Process Update

Our Patient Recall system post Colon/Endo is an essential service in the prevention and detection of cancer and other disease. For this reason, over the past 17 years, we have developed a robust system for recalls. With the improvements in technology and the Medical Objects platform we have been able to send encrypted messages to GPs, but as a recent audit has proved, there may be some benefits in continuing to use good old Australia Post!

As many of you are aware, our recall process, in its simplest form works as follows:

1. Letter to patient by mail (x3)
2. Letter to GP by MO (x3)

Recently we have found via an audit of 40 GPs, that only 16 opened the electronic recall. Many were not able to recognise the recall that arrived electronically due to the following:

1. Volume of emails
2. Recall going directly into patient file; or
3. Change of Provider Number/Practice

Therefore, to ensure all practices have the best opportunity to ensure patients are appropriately followed up, we are slightly modifying our process, as follows:

1. Letter to Patient by mail (x3)
2. Letter to GP by MO, and mail (x3)

We understand this may result in duplication for some clinics, and cost a few more stamps and trees, so we are working with our IT providers to enable an Opt Out scenario for Paper, which may take some months, but we will keep you informed. In the meantime, if you have any concerns, please feel free to **contact us directly at: ceo@montserrat.com.au**.



Updated Open Access Specialists Timetable

	Mon	Tues	Wed	Thurs	Fri	Sat
Dr Maguire	GAY/CITY	GAY	GAY	GAY		Service Rotates between Doctors at Indooroopilly
Dr Williams	IPS	IND	IND / IPS	IND	IND / IPS	
Dr Norrie		IND / CITY		IND / CITY	IND«	
Dr Islam	IND		IND	NLDH	IND / GAY	
Dr Ryan	IND	GAY				
Dr McGregor		NLDH				
Dr Mehanna			NLDH			
Dr Tan	IND	GAY				
Dr Khan	NLDH					
Dr Pan					IND / NLDH	

« Unless in Emerald or Longreach # Full day list usually available

* Please note that whilst we offer an Open Access Service all our Gastroenterologists are available for consultations.

Northlakes Specialist Contacts

Dr Agus Brotodihardjo 07 5498 9077
Gastroenterology

Dr Martin D'Arcy Evans 07 3353 6965
Gynaecology

Prof Bruce Dunphy 1300 853 546
I.V.F/ Gynaecology

Dr Greg Farmer 07 3883 2244
Orthopaedics

Dr Wallace Foster 07 3832 4160
Vascular Surgery

Dr Gaugin Gamboa 07 3832 1652
Orthopaedics

Dr Sam Islam 07 3833 6701
Gastroenterology

Dr Naeem Khan 07 3833 6765
General Surgery

Dr Jason Kwan 07 3833 6701
Pain Management

Dr Chris Lusink 07 3216 4590
General Surgery

Dr Ben Martin 07 3834 6283
Urology

Dr Daniel Mehanna 07 3833 6755
General Surgery

Dr Hugh McGregor 07 3833 6701
Endoscopy

Dr Moemen Morris 07 3283 4200
General Surgery

Dr Moemen Morris 07 3833 6765
Endoscopy

Dr Moemen Morris 07 3833 6765
Gynaecology

Dr Mahilal Ratrapala 07 5495 9546
Gynaecology

Dr Stuart Reader 07 3385 0900
Ophthalmology

Dr Archra Saraswat 1300 853 546
Gynaecology

Dr Lata Sharma 07 3833 6765
Gynaecology

Dr Kate Slaughter 07 3385 0900
Ophthalmology

Dr Andrew Smith 07 3385 0900
Ophthalmology

Dr Boris Strezakov 07 3833 6765
General Surgery/Endoscopy



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Indooroopilly 12 Riverview Tce, Indooroopilly Qld 4068 | Phone: (07) 3878 7222 | Fax: (07) 3833 6740

Gaythorne 383-391 Samford Rd, Gaythorne Qld 4051 | Phone: (07) 3550 3550 | Fax: (07) 3833 6740

North Lakes 7 Endeavour Boulevard, North Lakes Qld 4509 | Phone: (07) 3833 6755 | Fax: (07) 3491 3614

Sunshine Coast 32 Second Avenue, Maroochydore QLD 4558 | Phone: (07) 5479 0000 | Fax: (07) 5479 5050
(Sunshine Coast Haematology and Oncology Clinic)

*Also serving Ipswich, Longreach & Emerald since 1997



10 Day Patient Promise - NEW DISCOUNTED RATES FOR PENSIONERS
Call the GP Hotline on 3833 6788 or visit www.montserrat.com.au